

San Miguel Authority for Regional Transportation Board of Directors Meeting Agenda Thursday August 8th, 2024 3 p.m.

This meeting will be held virtually:

## Join Zoom Meeting

https://us02web.zoom.us/j/89470039674?pwd=8On98e6kDPXFzCpgR7Za0seaTBA7Ux.1 Meeting ID: 894 7003 9674 Passcode: 026903

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One tap mobile +17193594580,,89470039674#,,,,\*026903# US +12532158782,,89470039674#,,,,\*026903# US (Tacoma)

Item 1: Public Comment

<u>Item 2:</u> Resolution 2024-12, Part 1a and 1b, regarding the Review and Approval of the August 8th, 2024 Agenda and Consent Items, and regarding the Review and Approval of July 11th, 2024 Meeting Minutes.

Presented By: Board Chair

Item Type: Action Packet Page: 6

Allotted Time: 5 minutes

Item 3: Resolution 2024-13 preparing SMART for a November 2024 ballot question

Presented By: D.Averill Item Type: Action Packet Page: 7

Allotted Time: 10 minutes

Item 4: Update on gondola planning activities

Presented By: D.Averill Item Type: Report Packet Page: -

Allotted Time: 5 minutes

**Item 5:** August 2024 Operations Report

Presented By: K.Distefano

Item Type: Report Packet Page: 11

Allotted Time: 10 minutes

<u>Item 6:</u> 2024 Q2 Performance Report

Presented By: K.Distefano

Item Type: Report Packet Page: 21

Allotted Time: 10 minutes

Item 7: Executive Session pursuant to C.R.S. 24-6-402 4(a) and 4(e) (I),(Open Meetings Law) and Sections 6.09 (a) (1) and (a) (5) of the SMART Bylaws for the purpose of: determining positions that may be subject to negotiations, developing strategy for negotiations and instructing negotiators.

**Item 8:** Round Table Updates and Reports

## **GLOSSARY**

FTA program funding for multimodal transportation planning (jointly administered with FHWA) in
metropolitan areas and States
FTA program funding for rural and small Urban Areas (Non-Urbanized Areas)
FTA program funding for buses and bus facilities
SMART Administrative Advisory Committee
Americans with Disabilities Act of 1990
Agenda Item Summary
Clean Air Act Amendments of 1990 (federal)
SMART Community Advisory Committee
Colorado Department of Transportation
Congestion Mitigation and Air Quality (a FHWA funding program)
Disadvantaged Business Enterprise
(United States) Department of Transportation
CDOT Division of Transit & Rail
Fixing America's Surface Transportation Act (federal legislation, December 2015
Funding Advancements for Surface Transportation and Economic Recovery (Colorado's S.B. 09-108)
Federal Highway Administration
Federal Transit Administration
Fiscal Year (October – September for federal funds; July to June for state
funds; January to December for local funds)
Federal Fiscal Year
High Occupancy Vehicle
Highway Users Tax Fund (the State's primary funding source for highways)
Inter-Governmental Agreement
Intelligent Transportation Systems
Long Range Plan or Long Range Transportation Plan
Memorandum of Agreement
Memorandum of Understanding
Non-Attainment Area (for certain air pollutants)
National Ambient Air Quality Standards
National Environmental Policy Act
Public Private Partnership
Region 3 or Region 5 of the Colorado Department of Transportation
Regional Priority Program (a funding program of the Colorado Transportation Commission)
Revenue Service Hour
Revenue Service Mile
Regional Transportation Plan
Single Occupant Vehicle
State Transportation Advisory Committee
Statewide Transportation Improvement Program
Transportation Alternatives program (a FHWA funding program)
Transportation Commission of Colorado
Transportation Improvement Program
U.S. Civil Rights Act of 1964, prohibiting discrimination in connection with programs and activities receiving
federal financial assistance
Transportation Planning Region (state-designated)
Transit & Rail Advisory Committee (for CDOT)
Transit & Rail Advisory Committee (101 CDO1)



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Item Type: Action

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Presented By: D.Averill Item Type: Action

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Presented By: D.Averill Item Type: Report

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Presented By: K.Distefano

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Item Type: Report

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<u>Item 8:</u> Round Table Updates and Reports

## San Miguel Authority for Regional Transportation Board of Directors Meeting July 11th, 2024 Regular Meeting Virtual meeting minutes

Member Directors Present: San Miguel County – Anne Brown. Town of Telluride – J. Meehan Fee, Ashley Story-Von Spreecken. Town of Mountain Village – Harvey Mogensen, Tucker Magid. Town of Rico – Joe Dillsworth.

Staff Present: David Averill, Kari Distefano, (SMART). Jason Miller (Fehr and Peers).

The meeting was called to order at 3:00 p.m.

#### **Item 1: Public Comment**

No public comment was offered.

Item 2: Resolution 2024-10, Part 1a, regarding the Review and Approval of the July 11th, 2024 Agenda and Consent Items and Part 1b, regarding the Review and Approval of June 13th, 2024 Meeting Minutes.

Tucker Magid moved to adopt Resolution 2024-10, parts 1a and 1b J. Meehan Fee seconded the motion.

A unanimous vote approved the motion.

## Item 3: Resolution 2024-11, Amending the SMART Governing IGA

Averill provided background information on this item and noted that all of the member jurisdictions had approved the amendment to the SMART IGA as presented. No question or comments were provided by the Board.

J. Meehan Fee moved to adopt Resolution 2024-11 Harvey Mogenson seconded the motion.

A unanimous vote approved the motion.

## Item 4: Update on gondola planning activities

Averill gave a brief update on gondola related items. Discussion mainly included a preview of items to be discussed at the July 15<sup>th</sup> Gondola Subcommittee meeting.

## Item 5: SMART Strategic Operating Plan - Route Alternatives Discussion

Jason Miller of Fehr and Peers presented an updated list of service changes and enhancement options to the Board based on the results of the survey given to Board members as well as public input.

Outcomes of the discussion included the following:

- The Board favors a more incremental approach to combining the Lawson Hill and Mountain Village routes.
- The Board wants to follow up with the Telluride R1 School District regarding additional Rico route service.
- Regarding combining Down Valley and Norwood routes, the Board wants to open discussions with the Town of Norwood about the possibility of a service agreement if SMART is to provide additional service.
- The Board indicated a need for scenarios with and without additional funding, dependent on the outcome of the upcoming election.
- Staff should plan a retreat to finalize plans and next steps.

## **Item 6: July 2024 Operations Report**

Distefano presented the July '24 Operations Report. No significant questions or concerns were raised by the Board.

**Item 7: Executive Session:** Executive Session pursuant to C.R.S. 24-6-402 4(a) and 4(e) (I),(Open Meetings Law) and Sections 6.09 (a) (1) and (a) (5) of the SMART Bylaws for the purpose of: determining positions that may be subject to negotiations, developing strategy for negotiations and instructing negotiators.

## **Item 8: Round Table Updates and Reports**

No updates or reports were offered.

The meeting was adjourned at 4:46 p.m.

# A RESOLUTION OF THE BOARD OF DIRECTORS OF THE SAN MIGUEL AUTHORITY FOR REGIONAL TRANSPORTATION EVIDENCING ACTIONS TAKEN AT ITS AUGUST 8TH, 2024 REGULAR MEETING

#### **RESOLUTION NO. 2024-12**

#### **RECITALS:**

WHEREAS, the San Miguel Authority for Regional Transportation ("SMART") was approved by the registered electors of the Town of Telluride, Town of Mountain Village, Town of Rico and that portion of the SMART combination that are within that part of the SMART boundaries located within unincorporated San Miguel County, pursuant to the Colorado Regional Transportation Authority Law, C.R.S. Title 43, Article 4, Part 6; and

WHEREAS, SMART is governed by the Colorado Regional Transportation Authority Law and SMART Intergovernmental Agreement ("SMART IGA") conditionally approved by each of the governing bodies of the Town of Telluride, Town of Mountain Village, San Miguel County and the Town of Rico, and with the approval of the registered electors of those jurisdictions; and

WHEREAS, the Board held a regular meeting on August 8th, 2024; and

**WHEREAS**, Section 3.09 of the SMART IGA requires all actions of the Board to be taken by written resolution; and

**WHEREAS**, the Board desires to take action on certain items set forth below in accordance with the SMART IGA.

NOW, THEREFORE BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE SAN MIGUEL AUTHORITY FOR REGIONAL TRANSPORTATION AS FOLLOWS:

- 1. At its August 8th, 2024 regular meeting the Board took action on the following:
  - a. Approval of the August 8th, 2024 meeting agenda (Exhibit A)
  - b. Approval of the Board meeting minutes for the July 11th, 2024 regular meeting (Exhibit B)

ADOPTED AND APPROVED BY THE BOARD OF DIRECTORS OF THE SAN MIGUEL AUTHORITY FOR REGIONAL TRANSPORTATION AT A REGULAR PUBLIC MEETING THIS AUGUST 8TH, 2024.

	Joe Dillsworth, Board Chair	
ATTEST:		
David Averill, Executive Director	<u></u>	

# AGENDA ITEM SUMMARY (AIS)

## San Miguel Authority for Regional Transportation



MEETING DATE: August 8th 2024

**AGENDA ITEM: 3** 

ACTION REQUESTED: Action SUBMITTED BY: D.Averill

BACKGROUND INFORMATION/KEY POINTS: As the SMART Board contemplates putting a funding question on the November 2024 ballot, certain actions must be taken to ensure that SMART meets all of its statutory obligations in placing a question on the ballot. This resolution is intended to give the Executive Director direction and authority to undertake certain activities identified as being essential to meeting these requirements. This resolution also expresses SMARTs intent to participate in the November 2024 Election, adjusts its September meeting schedule to convene on September 5th, and designates an election official – which will require some discussion/deliberation at this Board meeting.

COMMITTEE DISCUSSION: NA

SUPPORTING INFORMATION: NA

FISCAL IMPACT: None at this time.

ADVANTAGES: Passing this resolution will ensure that SMART is able to meet certain statutory obligations with respect to placing a ballot question on the November 2024 ballot.

**DISADVANTAGES:** None noted.

ANALYSIS/RECOMMENDATION:

ATTACHMENTS: Resolution 2024-13

## **RESOLUTION NO. 2024-13**

RESOLUTION OF THE BOARD OF DIRECTORS OF THE SAN MIGUEL AUTHORITY FOR REGIONAL TRANSPORTATION CALLING AN ELECTION TO BE HELD ON NOVEMBER 5, 2024, APPROVING THE EXECUTION OF INTERGOVERNMENTAL AGREEMENTS WITH SAN MIGUEL AND DOLORES COUNTIES FOR THE CONDUCT AND ADMINISTRATION OF THE ELECTION, AND APPOINTING A DESIGNATED ELECTION OFFICIAL FOR THE ELECTION

WHEREAS, the San Miguel Authority for Regional Transportation (the "Authority") was created pursuant to the San Miguel Authority for Regional Transportation Intergovernmental Agreement dated as of November 9, 2016 (the "SMART IGA") and Section 43-4-601, et. seq., C.R.S. (the "Regional Transportation Law"); and

WHEREAS, the Board of Directors (the "Board") of the Authority has determined to call an election to be held on November 5, 2024 (the "Election"), for the purpose of submitting a ballot question (the "Ballot Question") to its registered electors seeking authorization to raise taxes to provide funding for the Telluride-Mountain Village Gondola and other projects and purposes of the Authority; and

WHEREAS, the Board has determined and hereby determines to hold its regular meeting for the month of September on September 5, 2024, for the purpose of considering a resolution to set the ballot title and language for the Ballot Question so that the Ballot Question can be certified to the Counties (defined below) on September 6, 2024, if adopted, and for the purpose of carrying considering other Authority business; and

**WHEREAS,** the County Clerk and Recorder (the "County Clerk") in each of San Miguel County and Dolores County (collectively, the "Counties") will conduct the Election on November 5, 2024, as a coordinated election; and

WHEREAS, pursuant to Section 1-7-116, C.R.S., the Authority shall enter into an intergovernmental agreement with each of the Counties concerning the conduct the coordinated election no later than seventy days prior to the Election; and

WHEREAS, pursuant to Section 1-13.5-101, et. seq., C.R.S., commonly known as the Colorado Local Government Election Code, and Section 1-1-111 C.R.S. of the Uniform Election Code of 1992, the Board is authorized to designate a designated election official to exercise the authority of the Board in conducting the Election.

**NOW THEREFORE,** be it resolved by the Board of Directors of the San Miguel Authority for Regional Transportation as follows:

- Section 1. All actions heretofore taken (not inconsistent with the provisions of this resolution) by the Authority and the officers and agents thereof, directed towards the Election and the objects and purposes herein stated are, ratified, approved and confirmed. Unless otherwise defined herein, all terms used herein have the meanings specified in Section 1-1-104, C.R.S.
- Section 2. The Board has determined and hereby determines to call an election to be held on November 5, 2024. The Election shall be conducted as a coordinated election in each of the Counties pursuant to Article X, Section 20 of the Colorado Constitution, the Regional Transportation Law, and Articles 1 to 13 of Title 1, inclusive, C.R.S. (the "Uniform Election Code of 1992"), and all laws amendatory thereof and supplemental thereto. The Election shall also be conducted pursuant to the provisions of intergovernmental agreements (the "intergovernmental agreements") between the Authority and the County Clerk of each of the Counties. Because the Election will be held as part of the coordinated election, the Board hereby determines that each County Clerk shall conduct the Election on behalf of the Authority pursuant to the Uniform Election Code of 1992 and the applicable intergovernmental agreement. The Executive Director of the Authority is hereby authorized to enter into one or more intergovernmental agreements with each County Clerk pursuant to Section 1-7-116, C.R.S. Any such intergovernmental agreement heretofore entered into in connection with the Election is hereby ratified, approved and confirmed.
- Section 3. [\_\_\_\_\_] is hereby appointed as the designated election official of the Authority for purposes of performing acts required or permitted by law in connection with the Election and with authority to take all actions necessary and appropriate in connection with such Election, including but not limited to those authorized in Sections 1-1-111 and 1-13.5-107 C.R.S.
- Section 4. The Board determines to hold its regular meeting for the month of September on September 5, 2024, for the purpose of setting the ballot title and language for the Ballot Question so that the Ballot Question can be certified to the Counties on September 6, 2024, if adopted, and for the purpose of carrying considering other Authority business.
- Section 5. Nothing in this resolution commits the Authority to participate in the Election should the Board decide not to participate prior to the September 6 deadline to submit the certified ballot to each of the County Clerks or should the Board withdraw the ballot issue prior to October 11, 2024, pursuant to C.R.S. § 1-5-208.
- Section 6. The officers of the Authority are authorized and directed to take all action necessary or appropriate to effectuate the provisions of this resolution.
- Section 7. All orders, bylaws and resolutions, or parts thereof, in conflict with this resolution, are hereby repealed.
- Section 8. If any section, paragraph, clause or provision of this resolution shall for any reason be held to be invalid or unenforceable, the invalidity or unenforceability of such section, paragraph, clause or provision shall not affect any of the remaining provisions of this resolution.

INTRODUCED, READ AND PASSED by the Board of Directors of the San Miguel Authority for Regional Transportation at its regular meeting held the 8th day of August, 2024.

SAN MIGUEL AUTHORITY FOR REGIONAL TRANSPORTATION

By and through its BOARD OF DIRECTORS:

By: \_\_\_\_\_\_\_
Joe Dillsworth, Chair

I, the Secretary of the Board of Directors (the "Board") of the San Miguel Authority for Regional Transportation (the "Authority") do hereby certify that (a) the foregoing Resolution was adopted by the Board at a meeting held on August 8<sup>th</sup>, 2024 (b) the meeting was open to the public; (c) the Authority provided at least 48 hours' written notice of such meeting to each Director and Alternate Director of the Authority and to the Governing Body of each Member of the Authority; (d) the Resolution was duly moved, seconded and adopted at such meeting by the affirmative vote of at least two-thirds of the Directors then in office who were eligible to vote thereon voting; and (e) the meeting was noticed, and all proceedings relating to the adoption of the Resolution were conducted, in accordance with the San Miguel Authority for Regional Transportation Intergovernmental Agreement, as amended, all applicable bylaws, rules, regulations and resolutions of the Authority, the normal procedures of the Authority relating to such matters, all applicable constitutional provisions and statutes of the State of Colorado and all other applicable laws.

WITNESS my hand this 8th day of August, 2024.

Lance Waring, Secretary to the SMART Board of Directors



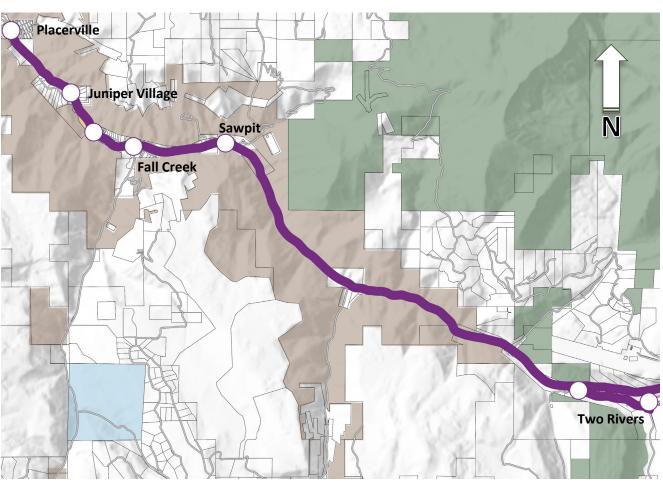
# Operation's Manager's Report, August, 2024

August 2nd, 2024

## • 2023/2024 Ridership Comparison

Following last month's report on ridership in 2023 and 2024, I took a closer look at where and when people were getting on and off the buses the run between Nucla/Naturita, Norwood, Down Valley and Telluride in the Down Valley area. As you recall from last months report, ridership on the Down Valley and Norwood Routes was down from last year. Of particular concern was the Down Valley Route.

The communities in the Down Valley area are largely the result of subdivisions created on Placer Claims mapped out during the mining era. The subdivisions are separated by large parcels of BLM land. They are not served by central sewer or water, so opportunities for population increases in those communities are limited. The eventual outcome of this exercise is to inform possible changes in the timing of these routes, which may help to increase ridership of what we know will be a finite population.





The following graphs illustrate ridership patterns divided into morning, midday and evening routes. Notes specific to each stop are included under each graph.



#### Notes on Placerville Stop:

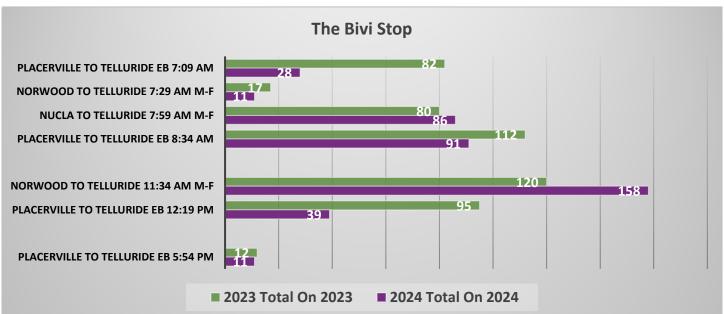
- o Ridership on the Down Valley bus that leaves the Placerville Stop at 7:05 AM was down in 2024 by 20.45%
- o Ridership on the Norwood bus that leaves the Placerville Stop at 7:25 AM was down in 2024 by 58.37%
- o Ridership on the Nucla bus that leaves the Placerville Stop at 7:55 AM was up in 2024 by 109.26%
- o Ridership on the Down Valley bus that leaves the Placerville Stop at 8:30 AM was up in 2024 by 272.72%
- o Ridership on the Norwood bus that leaves the Placerville Stop at 11:30 AM was down in 2024 by 29.63%
- o Ridership on the Down Valley bus that leaves the Placerville Stop at 12:15 PM was up in 2024 by 2.63%
- o Ridership on the Down Valley bus that leaves the Placerville Stop at 5:50 PM was down in 2024 by 50.00% Overall, there was a 11.01% decrease in riders boarding at Placerville in 2024.



#### Notes:

- o Ridership on the Down Valley bus that leaves the Juniper Village Stop at 7:07 AM was up in 2024 by 750.00%
- o Ridership on the Norwood bus that leaves the Juniper Village Stop at 7:27 AM was up in 2024 by 300.00%
- o Ridership on the Nucla bus that leaves the Juniper Village Stop at 7:57 AM was down in 2024 by 42.86%
- o Ridership on the Down Valley bus that leaves the Juniper Village Stop at 8:32 AM was up in 2024 by 15.79%
- o Ridership on the Norwood bus that leaves the Juniper Village Stop at 11:32 AM was down in 2024 by 600.00%
- o Ridership on the Down Valley bus that leaves the Juniper Village Stop at 12:17 PM was up in 2024 by 80.00%
- o There were no riders that boarded the 5:52 PM bus from Juniper Village to Telluride in either 2023 or 2024.

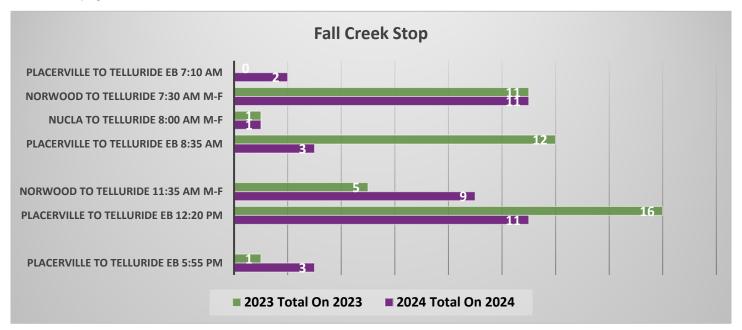
Overall, there was a 32.76% increase in riders boarding at Juniper Village in 2024. Due to the small population and ridership of Juniper Village, it is difficult to draw any conclusions from this data. One person that gets a different job or moves can skew it.



#### Notes:

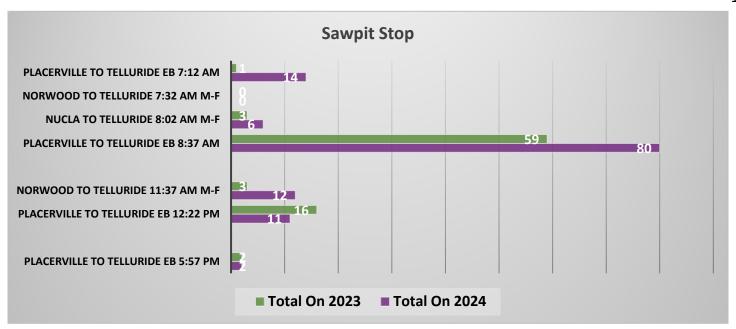
- o Ridership on the Down Valley bus that leaves the Bivi Stop at 7:09 AM was down in 2024 by 65.85%
- o Ridership on the Norwood bus that leaves the Bivi Stop at 7:29 AM was down in 2024 by 35.29%
- o Ridership on the Nucla bus that leaves the Bivi Stop at 7:59 AM was up in 2024 by 7.50%
- o Ridership on the Down Valley bus that leaves the Bivi Stop at 8:34 AM was down in 2024 by 18.75%
- o Ridership on the Norwood bus that leaves the Bivi Stop at 11:34 AM was up in 2024 by 31.67%
- o Ridership on the Down Valley bus that leaves the Bivi Stop at 12:19 PM was down in 2024 by 58.95%
- o Ridership on the Down Valley bus that leaves the Bivi Stop at 5:54 PM was down in 2024 by 8.33%

Overall, there was a 18.15% decrease in riders boarding at the Bivi in 2024. Much of the Bivi Stop ridership is driven by the tourists staying at the Bivi.



#### Notes:

- o Ridership on the Down Valley bus that leaves the Fall Creek Stop at 7:10 AM was up in 2024 by 200%
- o Ridership on the Norwood bus in 2024 that leaves the Fall Creek Stop at 7:30 AM was equal to that in 2023
- o Ridership on the Nucla bus that leaves the Fall Creek Stop at 8:00 AM was equal to that in 2023
- o Ridership on the Down Valley bus that leaves the Fall Creek Stop at 8:35 AM was down in 2024 by 75.00%
- o Ridership on the Norwood bus that leaves the Fall Creek Stop at 11:35 AM was up in 2024 by 80.00%
- o Ridership on the Down Valley bus that leaves the Fall Creek Stop at 12:20 PM was down in 2024 by 31.25%
- o Ridership on the Down Valley bus that leaves the Fall Creek Stop at 5:55 PM was up in 2024 by 200% Overall, there was a 13.04% decrease in riders boarding at Fall Creek in 2024.



#### Notes:

- o Ridership on the Down Valley bus that leaves the Sawpit Stop at 7:12 AM was up in 2024 by 1300.00%
- o There were no riders that boarded the 7:32 AM bus from Sawpit to Telluride in either 2023 or 2024.
- o Ridership on the Nucla bus that leaves the Sawpit Stop at 8:02: AM was up in 2024 by 100%
- o Ridership on the Down Valley bus that leaves the Sawpit Stop at 8:37 AM was up in 2024 by 35.59%
- o Ridership on the Norwood bus that leaves the Sawpit Stop at 11:37 AM was up in 2024 by 300.00%
- o Ridership on the Down Valley bus that leaves the Sawpit Stop at 12:22 PM was down in 2024 by 31.25%
- o Ridership on the Down Valley bus that leaves the Sawpit Stop at 5:57 PM was the same in 2023 as 2024 Overall, there was a 11.01% decrease in riders boarding at Sawpit in 2024.



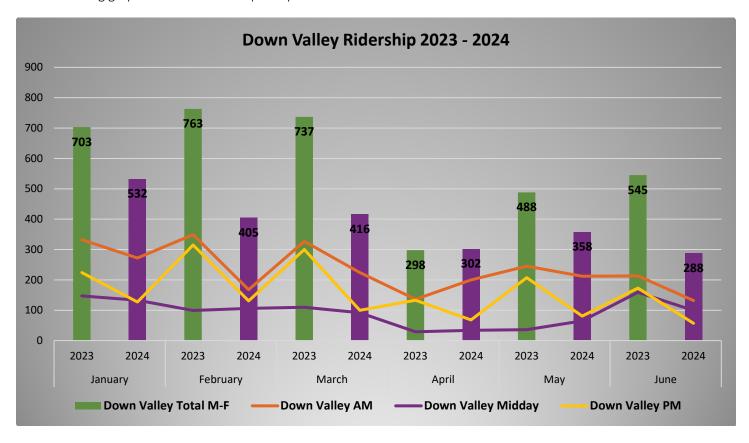
## Notes:

- o Ridership on the Down Valley bus that leaves the Two Rivers Stop at 7:25 AM was down in 2024 by 87.46%
- o Ridership on the Down Valley bus that leaves the Two Rivers Stop at 8:50 AM was up in 2024 by 2600.00%
- Ridership on the Down Valley bus that leaves the Two Rivers Stop at 11:50 AM was down in 2024 by 40.91%
- o There were no riders that boarded the 12:35 AM bus from the Two Rivers Stop to Telluride in either 2023 or 2024.
- o Ridership on the Down Valley bus that leaves the Two Rivers Stop at 6:10 PM was up in 2024 by 475.00%

Overall, there was a 71.15% decrease in riders boarding at the Two Rivers Stop in 2024. This stop in particular illustrates that relatively minor variations in ridership in the Down Valley communities can effect overall totals. Based on the ridership logs supplied by Telluride Express, it appears that in early 2023 there were two to four students boarding the Down Valley bus at the Two Rivers stop every day. By the end of 2023 and in 2024, these students were no longer using the bus.

## · 2023 and 2024 Ridership including June

The following graphs illustrate ridership comparisons that include June.



Down Valley Total M-F: Down Valley Ridership has decreased in 2024 from 2023 in January – June 34.64% (3534 to 2301). As the information on the previous graphs indicates, ridership has been somewhat redistributed with variations in individual stops accounting for disparities in ridership. Ridership is consistently highest in the morning and lowest in the middle of the day.

January: Decrease from 703 in 2023 to 532 in 2024.

- o AM: Slight decrease from 332 to 272.
- o Midday: Slight decrease from 147 to 133.
  - PM: Significant decrease from 224 to 127.

February: Significant decrease from 763 in 2023 to 405 in 2024.

- AM: Major drop from 349 to 168.
- o Midday: Increase from 99 to 106.
  - PM: Sharp decline from 315 to 131.

March: Decrease from 737 in 2023 to 416 in 2024.

0

- o AM: Decrease from 327 to 224.
- o Midday: Decrease from 110 to 92.
- o PM: Significant drop from 300 to 100.

April: Slight increase from 298 in 2023 to 302 in 2024.

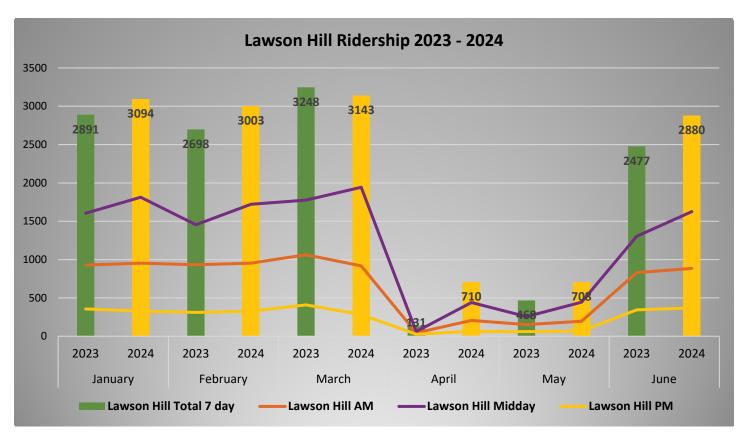
- o AM: Increase from 136 to 200.
- o Midday: Slight increase from 29 to 34.
- o PM: Decrease from 133 to 68.

May: Decrease from 488 in 2023 to 358 in 2024.

- o AM: Decrease from 245 to 212.
- o Midday: Increase from 36 to 65.
- o PM: Significant drop from 207 to 81.

June: Decrease from 545 in 2023 to 288 in 2024.

- o AM: Slight decrease from 213 to 132.
- o Midday: Increase from 159 to 99.
- o PM: Significant drop from 173 to 57.



Lawson Hill Total 7 day: Lawson Hill Ridership has increased in 2024 from 2023 in January – June 13.64% (11913 to 13538). Ridership is higher in the middle of the day, but this is due to the fact that there are more trips in the middle of the day than the morning or evening.

January: Increase from 2891 in 2023 to 3094 in 2024.

- o AM: Increase from 929 to 953.
- o Midday: Increase from 1605 to 1813.
- o PM: Decrease from 357 to 328.

**February:** Increase from 2698 in 2023 to 3003 in 2024.

- o AM: Slight increase from 932 to 953.
- o Midday: Increase from 1455 to 1722.
- PM: Slight increase from 311 to 328.

March: Decrease from 3248 in 2023 to 3143 in 2024.

- AM: Decrease from 1063 to 917.
- o Midday: Increase from 1776 to 1943.
- o PM: Decrease from 409 to 283.

**April:** Increase from 131 in 2023 to 710 in 2024.

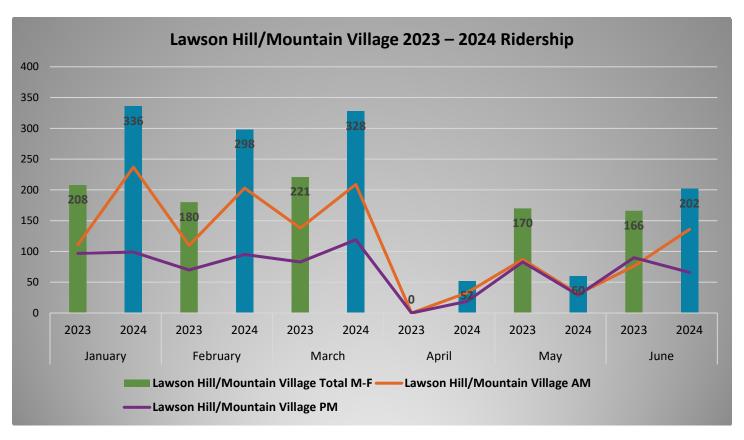
- o AM: Increase from 44 to 207.
- o Midday: Increase from 61 to 439.
- o PM: Increase from 26 to 64.

May: Increase from 468 in 2023 to 708 in 2024.

- o AM: Increase from 151 to 196.
- o Midday: Increase from 257 to 443.
- o PM: Slight increase from 60 to 69.

June: Increase from 2477 in 2023 to 2880 in 2024.

- o AM: Slight increase from 830 to 885.
- o Midday: Significant increase from 1304 to 1626.
- o PM: Increase from 343 to 369.



Lawson Hill/Mountain Village Total M-F: Lawson Hill/Mountain Village Ridership has increased in 2024 from 2023 in January – June 35.03% (945 to 1276). Ridership on this route is generally higher in the morning.

January: Increase from 208 in 2023 to 336 in 2024.

- o AM: Significant increase from 111 to 237.
  - PM: Increase from 97 to 99.

February: Increase from 180 in 2023 to 298 in 2024.

- o AM: Increase from 110 to 203.
- o PM: Increase from 70 to 95.

March: Increase from 221 in 2023 to 328 in 2024.

- AM: Increase from 138 to 209.
- o PM: Increase from 83 to 119.

April: Increase from 0 in 2023 to 52 in 2024.

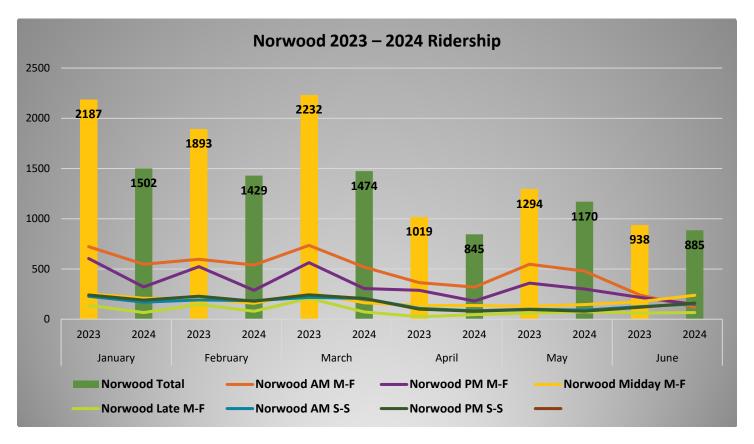
- o AM: Increase from 0 to 33.
- o PM: Increase from 0 to 19.

May: Decrease from 170 in 2023 to 60 in 2024.

- o AM: Decrease from 87 to 31.
- o PM: Decrease from 83 to 29.

June: Increase from 166 in 2023 to 202 in 2024.

- o AM: Slight decrease from 76 to 66.
- o PM: Increase from 90 to 136.



Norwood Total: Norwood Ridership has increased in 2024 from 2023 in January – June 23.61% (9563 to 7305). Ridership is highest in the morning, followed by the 5:20 PM Route.

**January:** Decrease from 2187 in 2023 to 1502 in 2024.

- o AM M-F: Decrease from 722 to 547.
- o PM M-F: Significant decrease from 604 to 321.
- o Midday M-F: Decrease from 253 to 208.
- o Late M-F: Significant decrease from 138 to 66.
- o AM S-S: Decrease from 228 to 170.
- o PM S-S: Decrease from 242 to 190.

**February:** Decrease from 1893 in 2023 to 1429 in 2024.

- o AM M-F: Decrease from 596 to 540.
- o PM M-F: Significant decrease from 524 to 288.
- o Midday M-F: Decrease from 205 to 159.
- o Late M-F: Decrease from 147 to 79.
- o AM S-S: Decrease from 192 to 184.
- o PM S-S: Decrease from 229 to 179.

March: Decrease from 2232 in 2023 to 1474 in 2024.

- o AM M-F: Decrease from 735 to 519.
  - PM M-F: Decrease from 564 to 305.
  - o Midday M-F: Decrease from 264 to 164.
  - o Late M-F: Significant decrease from 208 to 73.
  - o AM S-S: Increase from 218 to 206.
  - o PM S-S: Decrease from 243 to 207.

April: Decrease from 1019 in 2023 to 845 in 2024.

- o AM M-F: Decrease from 364 to 319.
- o PM M-F: Decrease from 287 to 181.
- o Midday M-F: Remains constant at 136.
- o Late M-F: Increase from 25 to 45.
- o AM S-S: Slight decrease from 107 to 84.
- o PM S-S: Decrease from 100 to 80.

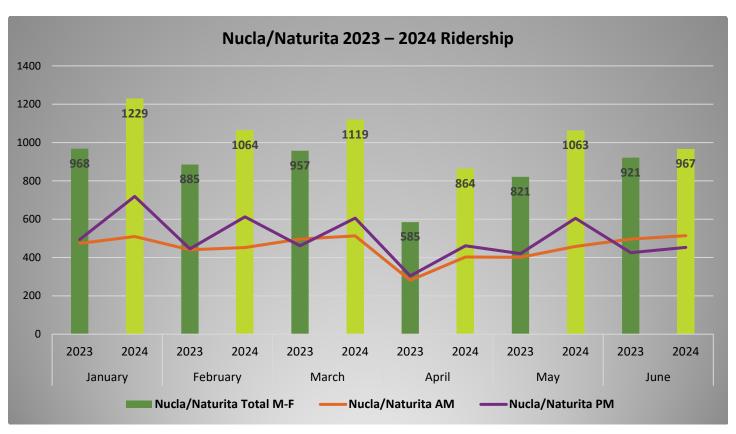
May: Increase from 1294 in 2023 to 1170 in 2024.

o

- o AM M-F: Decrease from 548 to 479.
  - PM M-F: Decrease from 359 to 300.
- o Midday M-F: Increase from 129 to 146.
- o Late M-F: Increase from 62 to 75.
- o AM S-S: Slight decrease from 99 to 90.
- o PM S-S: Increase from 97 to 119.

June: Decrease from 938 in 2023 to 885 in 2024.

- o AM M-F: Decrease from 241 to 119.
- o PM M-F: Decrease from 217 to 148.
- o Midday M-F: Increase from 175 to 239.
- o Late M-F: Slight decrease from 61 to 66.
- o AM S-S: Increase from 125 to 152.
- o PM S-S: Increase from 119 to 161.



Nucla/Naturita Total M-F: Nucla/Naturita Ridership has increased in 2023 from 2024 in January – June 22.76% (5137 to 6306). Ridership is higher on this bus in the afternoon. This is a little usual and may be due to having a larger bus that can accommodate people that want to leave a little earlier.

**January:** Increase from 968 in 2023 to 1229 in 2024.

- o AM: Increase from 474 to 510.
- o PM: Increase from 494 to 719.

**February**: Increase from 885 in 2023 to 1064 in 2024.

- AM: Increase from 440 to 452.
- o PM: Increase from 445 to 612.

March: Increase from 957 in 2023 to 1119 in 2024.

- o AM: Increase from 496 to 513.
- o PM: Increase from 461 to 606.

April: Increase from 585 in 2023 to 864 in 2024.

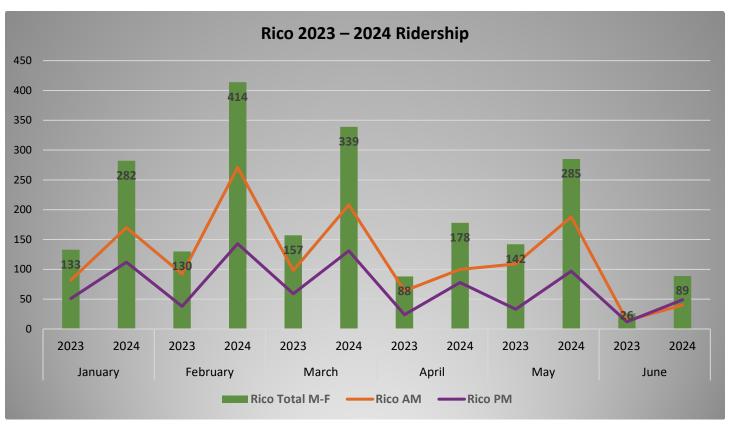
- o AM: Increase from 281 to 403.
- o PM: Increase from 304 to 461.

May: Increase from 821 in 2023 to 1063 in 2024.

- AM: Increase from 401 to 458.
- o PM: Increase from 420 to 605.

June: Increase from 921 in 2023 to 967 in 2024.

- o AM: Increase from 496 to 514.
- o PM: Increase from 425 to 453.



Rico Total M-F: Rico Ridership has increased in 2023 from 2024 in January – June 134.76% (676 to 1587). Ridership is higher in the morning

January: Increase from 133 in 2023 to 282 in 2024.

o AM: Increase from 82 to 170.

o PM: Increase from 51 to 112.

February: Increase from 130 in 2023 to 414 in 2024.

AM: Significant increase from 92 to 271.

o PM: Increase from 38 to 143.

March: Increase from 157 in 2023 to 339 in 2024.

AM: Increase from 98 to 208.

o PM: Increase from 59 to 131.

**April:** Increase from 88 in 2023 to 178 in 2024.

o AM: Increase from 64 to 100.

o PM: Increase from 24 to 78.

May: Increase from 142 in 2023 to 285 in 2024.

AM: Increase from 109 to 188.

o PM: Increase from 33 to 97.

June: Decrease from 26 in 2023 to 89 in 2024.

o AM: Slight increase from 14 to 40.

o PM: Increase from 12 to 49.

## Summary

**Down Valley:** Shows a consistent decrease in 2024 compared to 2023.

**Lawson Hill:** Exhibits an increase in 2024, particularly in Midday times.

**Lawson Hill/Mountain Village:** Demonstrates an overall increase in 2024.

**Norwood:** Shows a general decrease in 2024.

**Nucla/Naturita:** Consistently shows an increase in 2024.

**Rico:** Displays a significant increase in 2024.

# AGENDA ITEM SUMMARY (AIS)

## San Miguel Authority for Regional Transportation



MEETING DATE: Aug 8<sup>th</sup>, 2024

AGENDA ITEM: (TBD)
ACTION REQUESTED: Report

SUBMITTED BY: Kari Distefano

## **BACKGROUND INFORMATION/KEY POINTS:**

Highlights and comparisons to Q1

## Ridership:

Ridership on all routes was lower in Q2 than Q1. This is typical and a reflection of the seasonal nature of many jobs in the area as well as a two-week school vacation.

## **Incidents, Complaints and Accidents:**

Incidents ranged from minor – a flat tire and a stuck door to major – an assault on a driver. The man that assaulted the driver was identified with our security cameras and subsequently arrested.

Complaints were generally related to buses being late. Most late buses were within 5 minutes of scheduled times, but two lates exceeded 20 minutes. I talked to Telluride Express and it has not happened again.

There were no accidents.

#### Performance:

Performance continues to stay well below the 5% fault threshold. There were some early departures by the Nucla/Naturita bus. That issue has been addressed with Telluride Express. The majority were early departures from Placerville in the evening. I reminded TEX that there are people that travel from Placerville to Norwood.

COMMITTEE DISCUSSION: NA

SUPPORTING INFORMATION: NA

FISCAL IMPACT: NA

ADVANTAGES: None noted.

DISADVANTAGES: None noted.

ANALYSIS/RECOMMENDATION: NA

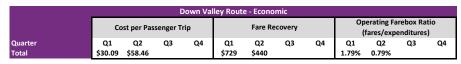
ATTACHMENTS: SMART Performance Report for 2<sup>nd</sup> Quarter, 2024

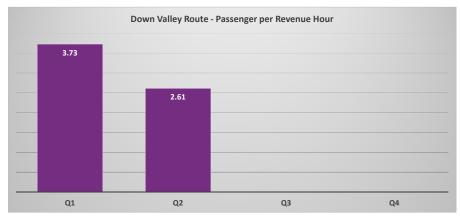
				SI	MART Q	uarterly F	Report							
			Cost All	ocation				Trips			Se	ervice Measure	es	
2nd Quarter 2024		·	al Cost by Trans			Total	Revenue I	Hours Miles Trip	per Passenger	Service Eff Meas		Cost Efficien	cy Measures	Cost Effectiveness Measure
	Cost Using SMART Vehicles	Cost Using TEX Vehicles	Extra Costs (bus washing, storage, towing, admin)	Maintenance - Not Included in Contract	Fuel	Allocated Cost	Revenue Hours	Revenue Miles	Pass. Trips	Pass. per Revenue Hour	Pass. per Revenue Mile	Cost per Revenue Service Hour	Cost per Revenue Service Mile	Cost per Pass. Trip
Route / Service Name			<u> </u>											
Down Valley Route	\$16,214	\$36,190	\$82	\$0	\$2,931	\$55,418	363	10,010	948	2.61	0.09	\$152.70	\$5.54	\$58.46
Lawson Hill Route	\$60,801	\$351	\$0	\$0	\$5,155	\$66,306	606	7,567	4,298	7.10	0.57	\$109.48	\$8.76	\$15.43
Lawson Hill/Mountain Village Route	\$12,293	\$937	\$0	\$0	\$1,084	\$14,314	128	1,786	314	2.45	0.18	\$111.82	\$8.02	\$45.58
Norwood Route	\$41,773	\$2,927	\$206	\$0	\$3,512	\$48,418	433	13,447	2,900	6.69	0.22	\$111.73	\$3.60	\$16.70
Nucla/Naturita Route	\$22,923	\$0	\$121	\$0	\$1,841	\$24,885	228	7,618	2,894	12.72	0.38	\$109.39	\$3.27	\$8.60
Rico Route	\$9,689	\$1,900	\$52	\$0	\$877	\$12,517	108	3,588	552	5.10	0.15	\$115.55	\$3.49	\$22.68
Offseason	\$134,553	\$901	\$0	\$0	\$10,358	\$145,812	1,341	19,606	6,983	5.21	0.36	\$108.72	\$7.44	\$20.88
Offseason Express	\$42,118	\$0	\$0	\$0	\$3,229	\$45,347	418	6,577	2,029	4.85	0.31	\$108.49	\$6.89	\$22.35
Montrose	\$0	\$0	\$0	\$0	\$0	\$0	0	0	0	0.00	0.00	\$0.00	\$0.00	\$0.00
Vanpool Montrose/Telluride 1	\$0	\$0	\$0	\$300	\$1,343	\$1,643	170	6,828	543	3.19	0.08	\$9.65	\$0.24	\$3.03
Vanpool Montrose/Telluride 2	\$0	\$0	\$0	\$300	\$1,199	\$1,499	170	8,023	354	2.08	0.04	\$8.81	\$0.19	\$4.23
Vanpool Montrose/Mountain Village	\$0	\$0	\$0	\$0	\$514	\$514	218	10,623	180	0.83	0.02	\$2.36	\$0.05	\$2.85
Vanpool Norwood/Mountain Village 1	\$0	\$0	\$0	\$0	\$514	\$514	90	4,250	229	2.54	0.05	\$5.71	\$0.12	\$2.24
Vanpool Norwood/Mountain Village 2	\$0	\$0	\$0	\$149	\$514	\$662	92	5,176	230	2.51	0.04	\$7.24	\$0.13	\$2.88
Vanpool Norwood/Mountain Village 3	\$0	\$0	\$0	\$0	\$556	\$556	75	3,865	92	1.23	0.02	\$7.42	\$0.14	\$6.05
Vanpool Telluride/Ridgway	\$0	\$0	\$0	\$300	\$469	\$769	63	4,070	178	2.82	0.04	\$12.18	\$0.19	\$4.32
Total	\$340,363	\$43,205	\$461	\$1,049	\$34,095	\$419,173	4,503	113,034	22,724	5.05	0.20	\$93.09	\$3.71	\$18.45
						. ,	•	•	ŕ					
	Fare C	apture	S	afety and Comfo	rt	ı				Performa	nce			
		•		,	. •				Total					
	Fare Recovery	Operating Farebox Ratio	Accidents	Incidents	Complaints		Route		Scheduled Stops	Late	Early	Missed	Total Faults	Percent Faults
Route / Service Name														
Down Valley Route	\$440	0.79%	0	1	0	Down Valley Ro	oute		1690	0	8	0	8	0.47%
Lawson Hill Route	\$0	0.00%	0	0	1	Lawson Hill Ro			2106	1	9	0	10	0.47%
Lawson Hill/Mountain Village Route	\$0	0.00%	0	0	0	Lawson Hill/Mo	ountain Vill	age Route	576	0	4	0	4	0.69%
Norwood Route	\$4,525	9.35%	0	0	5	Norwood Rout	е	_	1339	3	13	0	16	1.19%
					2	Nucla/Naturita	Pouto		845	0	23	2	25	2.96%
Nucla/Naturita Route	\$6,060	24.35%	0	0	2	ivacia, ivatarita	noute				23			
Nucla/Naturita Route Rico Route	\$6,060 \$1,263	24.35% 10.09%	0 0	0	0	Rico Route	Route		130	0	0	0	0	0.00%
1				ŭ			Route			-			0 42	0.00% 0.49%
Rico Route	\$1,263	10.09%	0	0	0	Rico Route			130	0	0	0		
Rico Route Offseason	\$1,263 \$0	10.09% 0.00%	0	0 2	0 5	Rico Route Offseason			130 8526	0	0 19	0 1	42	0.49%
Rico Route Offseason Offseason Express	\$1,263 \$0 \$0	10.09% 0.00% 0.00%	0 0 0	0 2 0	0 5 1	Rico Route Offseason Offseason Expr			130 8526 2166	0 22 0	0 19 28	0 1 0	42 28	0.49% 1.29%
Rico Route Offseason Offseason Express Montrose	\$1,263 \$0 \$0 \$0	10.09% 0.00% 0.00% 0.00%	0 0 0 0	0 2 0 0	0 5 1 0	Rico Route Offseason Offseason Expr			130 8526 2166	0 22 0	0 19 28	0 1 0	42 28	0.49% 1.29%
Rico Route Offseason Offseason Express Montrose Vanpool Montrose/Telluride 1	\$1,263 \$0 \$0 \$0 \$1,600	10.09% 0.00% 0.00% 0.00% 97.41%	0 0 0 0	0 2 0 0	0 5 1 0	Rico Route Offseason Offseason Expr			130 8526 2166	0 22 0	0 19 28	0 1 0	42 28	0.49% 1.29%
Rico Route Offseason Offseason Express Montrose Vanpool Montrose/Telluride 1 Vanpool Montrose/Telluride 2	\$1,263 \$0 \$0 \$0 \$1,600 \$1,440	10.09% 0.00% 0.00% 0.00% 97.41% 96.06%	0 0 0 0 0	0 2 0 0 0	0 5 1 0 1	Rico Route Offseason Offseason Expr			130 8526 2166	0 22 0	0 19 28	0 1 0	42 28	0.49% 1.29%
Rico Route Offseason Offseason Express Montrose Vanpool Montrose/Telluride 1 Vanpool Montrose/Telluride 2 Vanpool Montrose/Mountain Village	\$1,263 \$0 \$0 \$0 \$1,600 \$1,440 \$440	10.09% 0.00% 0.00% 0.00% 97.41% 96.06% 85.64%	0 0 0 0 0 0	0 2 0 0 0 0	0 5 1 0 1 0	Rico Route Offseason Offseason Expr			130 8526 2166	0 22 0	0 19 28	0 1 0	42 28	0.49% 1.29%
Rico Route Offseason Offseason Express Montrose Vanpool Montrose/Telluride 1 Vanpool Montrose/Telluride 2 Vanpool Montrose/Mountain Village Vanpool Norwood/Mountain Village 1	\$1,263 \$0 \$0 \$0 \$1,600 \$1,440 \$440 \$720	10.09% 0.00% 0.00% 0.00% 97.41% 96.06% 85.64% 140.15%	0 0 0 0 0 0	0 2 0 0 0 0	0 5 1 0 1 0 0	Rico Route Offseason Offseason Expr			130 8526 2166	0 22 0	0 19 28	0 1 0	42 28	0.49% 1.29%
Rico Route Offseason Offseason Express Montrose Vanpool Montrose/Telluride 1 Vanpool Montrose/Telluride 2 Vanpool Montrose/Mountain Village Vanpool Norwood/Mountain Village 1 Vanpool Norwood/Mountain Village 2	\$1,263 \$0 \$0 \$0 \$1,600 \$1,440 \$440 \$720 \$560	10.09% 0.00% 0.00% 0.00% 97.41% 96.06% 85.64% 140.15% 84.56%	0 0 0 0 0 0 0	0 2 0 0 0 0 0	0 5 1 0 1 0 0 0	Rico Route Offseason Offseason Expr			130 8526 2166	0 22 0	0 19 28	0 1 0	42 28	0.49% 1.29%

			Dow	n Valley	Route - S	Service D	elivery						
		Revenu	e Hours			Ride	rship		Passenger per Revenue Hour				
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Total	363	363			1353	948			3.73	2.61			
Down Valley AM	135	135			664	544			4.90	4.02			
Down Valley Midday	98	98			331	198			3.39	2.03			
Down Valley PM	130	130			358	206			2.75	1.58			

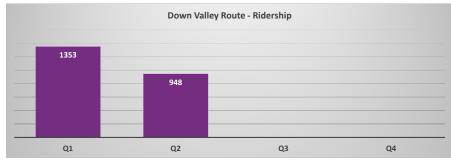
			Do	wn Valle	y Route	- Perform	ance					
		Lat	:e			Ear	rly			Miss	sed	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percent Fault	1.48%	0.00%			0.18%	0.47%			0.00%	0.00%		
Total	25	0			3	8			0	0		
Down Valley AM	3	0			2	0			0	0		
Down Valley Midday	1	0			1	4			0	0		
Down Valley PM	21	0			0	4			0	0		

		Down \	/alley Ro	ute - Saf	ety, Secu	rity and I	Passenge	r Comfo	rt				
		Accid	lents			Incid	lents		Complaints				
Quarter Total	Q1 0	Q2 0	Q3	Q4	Q1 1	Q2 1	Q3	Q4	Q1 1	Q2 0	Q3	Q4	







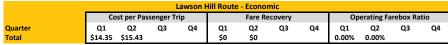


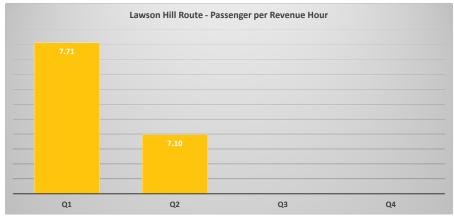


			Law	son Hill	Route - S	ervice De	livery					
		Revenu	e Hours			Rider	ship		Passe	enger per	Revenue	Hour
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	1198	606			9240	4298			7.71	7.10		
Lawson Hill AM	447	226			2823	1288			6.31	5.70		
Lawson Hill Midday	546	276			5478	2508			10.03	9.09		
Lawson Hill PM	205	104			939	502			4.59	4.85		

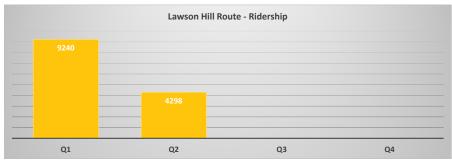
			La	wson Hi	ll Route -	Performa	ance					
		Lat	e			Ear	ly			Miss	ed	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percent Fault	1.18%	0.05%			0.08%	0.43%			0.00%	0.00%		
Total	58	1			4	9			0	0		
Lawson Hill AM	21	0			1	5			0	0		
Lawson Hill Midday	27	1			1	3			0	0		
Lawson Hill PM	10	0			2	1			0	0		

		Lawso	n Hill Ro	ute - Safe	ety, Secu	rity and P	assenge	r Comfor	t			
		Accio	dents			Incid	dents			Comp	olaints	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	1	0			0	0			1	1		









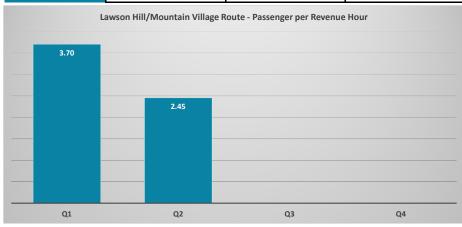


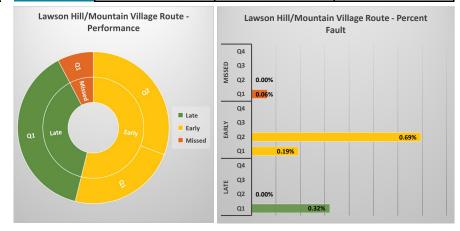
		Lawsor	Hill/Mo	untain \	/illage Ro	ute- Serv	ice Deliv	ery				
		Revenu	e Hours			Ride	rship		Passenger per Revenue Hour			
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	260	128			962	314			3.70	2.45		
Lawson Hill/Mountain Village AM	130	64			649	200			4.99	3.13		
Lawson Hill/Mountain Village PM	130	32			313	114			2.41	3.56		

	Lat	e			Ear	1y			Miss	ed	
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
0.32%	0.00%			0.19%	0.69%			0.06%	0.00%		
5	0			3	4			1	0		
4	0			2	0			1	0		
1	0			1	4			0	0		
	0.32% 5 4	Lat Q1 Q2 0.32% 0.00% 5 0 4 0	Late Q1 Q2 Q3 0.32% 0.00% 5 0 4 0	Q1 Q2 Q3 Q4 0.32% 0.00% 5 0 4 0	Q1 Q2 Q3 Q4 Q1 0.32% 0.00% 0.19% 5 0 3 4 0 2	Q1         Q2         Q3         Q4         Q1         Q2           0.32%         0.00%         0.19%         0.69%           5         0         3         4           4         0         2         0	Q1         Q2         Q3         Q4         Q1         Q2         Q3           0.32%         0.00%         0.19%         0.69%           5         0         3         4           4         0         2         0	Late         Early           Q1         Q2         Q3         Q4         Q1         Q2         Q3         Q4           0.32%         0.00%         0.19%         0.69%         0.69%         0.9%	Late         Early           Q1         Q2         Q3         Q4         Q1         Q2         Q3         Q4         Q1           0.32%         0.00%         0.19%         0.69%         0.06%         0.06%           5         0         3         4         1           4         0         2         0         1	Q1         Q2         Q3         Q4         Q1         Q3         Q4         Q1         Q3         Q4<	Q1         Q2         Q3         Q4         Q1         Q2         Q3         Q4         Q1         Q2         Q3         Q4         Q1         Q2         Q3         Q4         Q1         Q2         Q3           0.32%         0.00%         0.19%         0.69%         0.06%         0.00%

L	awson Hi	II/Mount	tain Villa	ge Route	- Safety,	Security	and Pas	senger C	omfort			
		Accio	lents			Incid	ents			Comp	laints	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	0	0			1	0			0	0		

		La	awson H	lill/Mour	itain Villa	age Rout	e - Econo	mic				
	Co	st per Pas	senger T	rip		Fare Re	covery		Op	erating Fa	rebox Ra	tio
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	\$29.91	\$45.58			\$0	\$0			0.00%	0.00%		





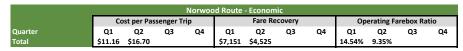


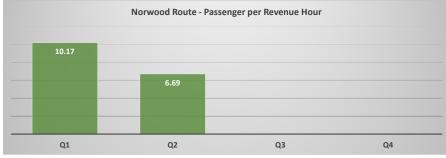


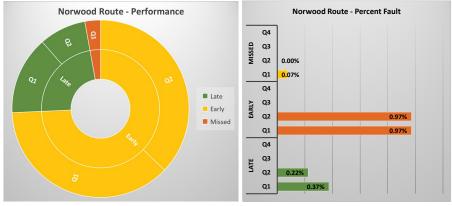
			No	orwood	Route- Se	rvice Del	ivery					
		Revenu	e Hours			Ride	rship		Passe	nger per	Revenue	Hour
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	433	433			4405	2900			10.17	6.69		
Norwood AM M-F	76	76			1606	917			21.13	12.06		
Norwood PM M-F	57	57			914	629			16.03	11.03		
	165	165			531	521			3.21	3.15		
	83	83			218	186			2.64	2.25		
	26	26			560	326			21.15	12.31		
Norwood PM S-S	26	26			576	321			22.49	12.53		

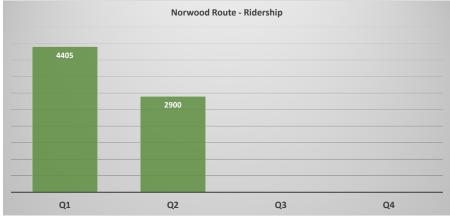
			1	Norwood	Route -	Performa	nce					
		Lat	:e			Ear	rly			Miss	sed	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percent Fault	0.37%	0.22%			0.97%	0.97%			0.07%	0.00%		
Total	5	3			13	13			1	0		
Norwood AM M-F	0	0			0	0			0	0		
Norwood PM M-F	1	2			11	10			1	0		
Norwood Midday M-F	2	1			1	2			0	0		
Norwood Late M-F	0	0			1	1			0	0		
Norwood AM S-S	2	0			0	0			0	0		
Norwood PM S-S	0	0			0	0			0	0		

		Norw	ood Rou	te - Safet	ty, Securi	ty and Pa	ssenger	Comfort				
		Accid	dents			Incid	lents			Comp	laints	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	0	0			4	0			0	5		







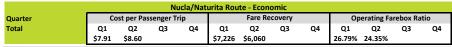


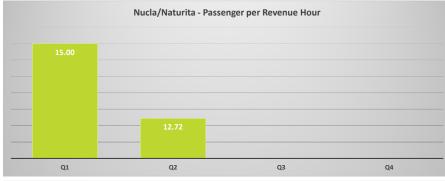


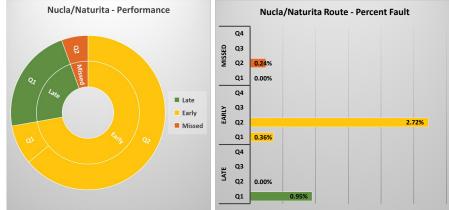
			Nucla	Service [	Delivery							
		Revenu	e Hours			Ride	ship		Passe	enger per	Revenue	Hour
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	228	228			3412	2894			15.00	12.72		
Nucla/Naturita AM M-F	114	114			1475	1375			12.97	12.09		
Nucla/Naturita PM M-F	114	114			1937	1519			17.03	13.35		

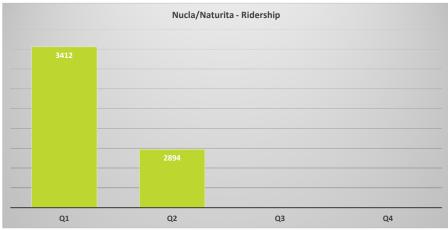
			Nuc	la/Natu	rita Route	e - Perfori	mance					
		La	te			Ear	rly			Miss	ed	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percent Fault	0.95%	0.00%			0.36%	2.72%			0.00%	0.24%		
Total	8	0			3	23			0	2		
Nucla/Naturita AM M-F	6	0			3	13			0	0		
Nucla/Naturita PM M-F	2	0			0	10			0	2		

		Nucla	a/Naturit	a - Safet	y, Securit	ty and Pa	ssenger (	Comfort				
Quarter		Accid	dents			Incid	lents			Comp	laints	
Total	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	0	0			1	0			0	2		









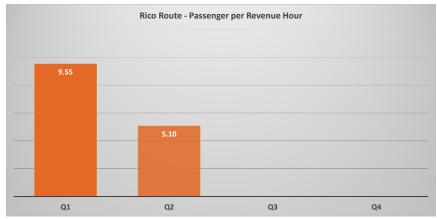


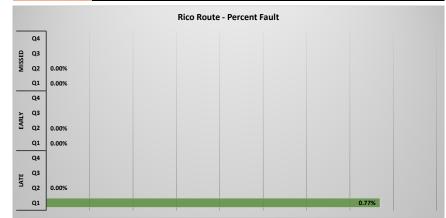
				Rico Rou	ıte - Servi	ce Delive	ery					
		Revenue	e Hours			Ride	rship		Passe	enger per	Revenue	Hour
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	108	108			1035	552			9.55	5.10		
Rico AM M-F	49	49			649	328			13.31	6.73		
Rico PM M-F	60	60			386	224			6.48	3.76		

				Rico Ro	oute - Per	formance	9					
		Lat	e			Ear	·ly			Miss	ed	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percent Fault	0.77%	0.00%			0.00%	0.00%			0.00%	0.00%		
Total	1	0			0	0			0	0		
Rico AM M-F	1	0			0	0			0	0		
Rico PM M-F	0	0			0	0			0	0		

		Ric	o Route	- Safety,	Security	and Pass	enger Co	mfort				
		Accio	lents			Incid	lents			Comp	laints	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	0	0			1	0			0	0		

				Rico I	Route - E	conomic						
	Co	st per Pas	senger T	rip		Fare Re	covery		Ope	erating Fa	rebox Ra	atio
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	\$11.85	\$22.68			\$2,388	\$1,263			19.47%	10.09%		









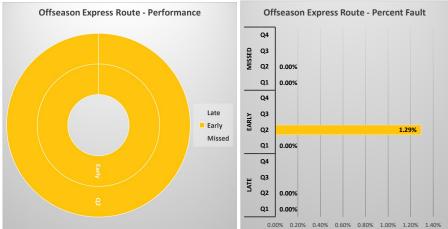
			Off	season E	xpress - :	Service De	livery					
		Revenu	e Hours			Ride	ship		Passe	enger per	Revenue	Hour
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	0	418			0	2029			0.00	4.85		
Offseason Local Express	0	418			0	2029			0.00	4.85		

			Offse	ason Exp	ress Rou	te - Perfo	rmance					
		Lat	te			Ear	·ly			Miss	sed	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percent Fault	0.00%	0.00%			0.00%	1.29%			0.00%	0.00%		
Total	0	0			0	28			0	0		
Offseason Express	0	0			0	28			0	0		

	O	ffseason	Express	Route - S	Safety, Se	ecurity ar	nd Passei	nger Com	ıfort				
		Accio	dents			Incid	lents		Complaints				
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Total	0	0			0	0			0	1			







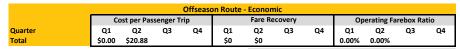




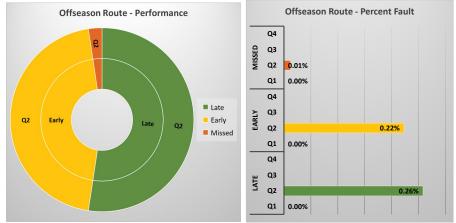
	Offseason Route - Service Delivery														
		Revenue	e Hours			Rider	ship		Passenger per Revenue Hour						
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4			
Total	0	1341			0	6983			0.00	5.21					
Offseason Local M-F	0	573			0	2610			0.00	4.56					
Offseason Local 7 Day	0	769			0	4373			0.00	5.69					

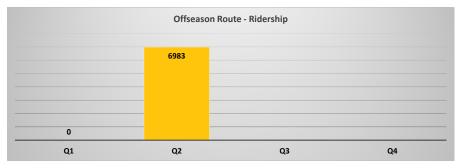
	Offseason Route - Performance														
		Lat	:e			Ear	ly		Missed						
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4			
Percent Fault	0.00%	0.26%			0.00%	0.22%			0.00%	0.01%					
Total	0	22			0	19			0	1					
Offseason Local M-F	0	9			0	3			0	0					
Offseason Local 7 Day	0	13			0	16			0	1					

		Offseaso	n Local F	Route - Sa	afety, Sec	curity and	d Passen	ger Comf	ort			
		Accio	lents			Incid	lents			Comp	olaints	
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Total	0	0			0	2			0	5		











Vanpools- Service Delivery														
		Revenu	e Hours			Ride	rship		Passenger per Revenue Hour					
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Vanpool Total	888	878			2337	1806			2.63	2.06				
Montrose/Telluride 1 (Ford)	146	170			729	543			4.98	3.19				
Montrose/Telluride 2 (Chevy)	149	170			486	354			3.26	2.08				
Montrose/Mountain Village (606)	218	218			172	180			0.79	0.83				
Norwood/Mountain Village 1 (605)	102	90			233	229			2.28	2.54				
Norwood/Mountain Village 2 MM1	117	92			293	230			2.50	2.51				
Norwood/Mountain Village 3 (608)	81	75			197	92			2.43	1.23				
Telluride/Ridgway	75	63			227	178			3.04	2.82				

	Active Subscribers														
Quarter	Q1			Q2			Q3			Q4					
Month	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec			
Montrose/Telluride 1 (Ford)	12	10	14	14	13	13									
Montrose/Telluride 2 (Chevy)	11	11	12	12	12	12									
Montrose/Mountain Village (606)	4	4	1	3	3	4									
Norwood/Mountain Village 1 (605)	5	5	4	4	7	7									
Norwood/Mountain Village 2 MM1	6	5	3	3	5	5									
Norwood/Mountain Village 3 (608)	12	12	5	5	2	3									
Telluride/Ridgway	6	6	7	6	7	0									

_	Norwood Route - Safety, Security and Passenger Comfort													
		Accio	lents			Incid	lents		Complaints					
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Montrose/Telluride 1 (Ford)	0	0			0	0			0	1				
Montrose/Telluride 2 (Chevy)	0	0			0	0			0	0				
Montrose/Mountain Village (606)	0	0			0	0			0	0				
Norwood/Mountain Village 1 (605)	0	0			1	0			0	0				
Norwood/Mountain Village 2 (609)	0	0			0	0			0	0				
Norwood/Mountain Village 3 (608)	0	0			0	0			0	0				
Telluride/Ridgway	0	0			0	0			0	0				

	Vanpool - Economic														
	Co	st per Pas	senger T	rip		Fare Re	covery		Operating Farebox Ratio (fares/expenditures)						
Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4			
Van Pools Average	\$5.81	\$23.45			\$6,080	\$5,680			58.25%	91.91%					
Montrose/Telluride 1 (Ford)	\$7.25	\$3.03			\$1,760	\$1,600			33.30%	97.41%					
Montrose/Telluride 2 (Chevy)	\$3.53	\$2.08			\$1,320	\$1,440			76.84%	96.06%					
Montrose/Mountain Village (606)	\$2.92	\$2.85			\$360	\$440			71.67%	85.64%					
Norwood/Mountain Village 1 (605)	\$2.16	\$2.24			\$600	\$720			119.45%	140.15%					
Norwood/Mountain Village 2 (609)	\$6.18	\$2.88			\$560	\$560			30.95%	84.56%					
Norwood/Mountain Village 3 (608)	\$10.01	\$6.05			\$640	\$400			32.46%	71.90%					
Telluride/Ridgway	\$8.59	\$4.32			\$840	\$520			43.09%	67.66%					



