SAN MIGUEL AUTHORITY for
REGIONAL TRANSPORTATION

PO BOX 3140
226 EAST PACIFIC AVENUE
TELLURIDE, CO 81435
SMARTTELLURIDE.COM

Vanpool Rider Policy

Thank you for being part of the SMART Vanpool! The vehicle provided is owned, maintained and managed by SMART (the San Miguel Authority for Regional Transportation).

To provide a safe and pleasant transportation experience for everyone, riders shall adhere to the following policy:

1. In accordance with Colorado state law and insurance regulations, all riders must wear seatbelts properly at all times.
2. Due to COVID, in accordance with Federal Law, all riders must wear masks for the duration of the trip.
3. Riders need to be on time for both pick up and returns.
    a. **Pick Up and Return:** Contact Kari Distefano at kari.distefano@smarttelluride.com or (970) 708-7606 for this information.
    b. If you will not be making a return trip on the van, please notify the driver or another returning passenger for that day so that the van departure is not delayed.
4. Efforts will be made to drop riders off at their place of employment. Limited exceptions to pick up and drop off locations may be made for emergencies and isolated situations.
5. The monthly payment for riders of $40.00 is due before the 5th of every month, preferably in cash. Checks should be made out to SMART. Late payments and checks returned for insufficient funds may be cause for suspension from the van.
    a. Those who pay monthly are considered full-time riders and have guaranteed seats. The vanpools are no longer accepting daily riders. A monthly pass must be purchased to utilize the vanpool.
    b. Contact Kari Distefano by emailing kari.distefano@smarttelluride.com or call 970-708-7606 for more information or to put your name on the waiting list.
6. **On rare occasions, the van may not run due to expected or unexpected maintenance or the lack of an available driver. When possible, riders will be notified in advance of such instances. Regardless, riders should have a back-up transportation plan in place.**
7. The drivers of the van are volunteers. Be gracious of their efforts to get you to and from your destination safely and efficiently.
8. Be mindful of your belongings as space is limited. SMART is not responsible for items left on the van.
9. Skis/snowboards and other large pieces of equipment are allowed only if there is room and the equipment can be safely and securely stored.
10. Keep the noise level of conversations and music low so as not to disturb other riders. The use of vulgar or offensive language is prohibited.

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11. In accordance with state and federal regulations, alcohol or substance use is prohibited while on the van or operating the van.
12. Service animals trained to perform a specific function(s) for the rider are welcome, but must be kept on a leash, kept under control, and must ride on the floor of the vehicle at their owner's feet. Emotional support animals are not permitted at this time.
    a. For further information please see the full policy in SMART's Transit Policies and Procedures Section IV.
13. The sliding door is heavy, but the connector plate is somewhat fragile. Be firm but gentle when closing the door.
14. Riders are required clean up after themselves so that the van can is kept clean, comfortable, and safe for all users.

Violations of the above agreement terms may result in consequences including suspension and termination from utilization of the van.

INDEMNITY/RELEASE: By signing this form, I acknowledge and agree that I am solely responsible and accountable for my own actions associated with participation as a SMART vanpool rider. My signature also indicates that I understand and agree that rider privileges are revocable by SMART at any time for failure to adhere to the SMART vanpool rider policies and procedures stated above.

Print Full Name	Signature	Date of Signature

SMART

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